

# Ashford Health & Wellbeing Board (AHWB)

## Partner Quarterly Update for the Kent County Council Social Services – Quarter 4: January to March 2015

<p>What's going on in our world</p>	<p>KCC Transformation projects phase 2 are underway For Adults and people with Learning Disability</p> <div style="display: flex; justify-content: space-between;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold; font-size: 2em; background-color: #004a87; color: white; padding: 5px;">OPPD</div> <div style="flex-grow: 1;"> <div style="display: grid; grid-template-columns: repeat(3, 1fr); gap: 10px;"> <div style="border: 1px solid #004a87; padding: 5px;"> <p><b>Acute Demand</b></p> <p>The design team will be looking at reviewing the decision-making process for SUs being referred to short term pathways to ensure that in each case the decision made leads to the best outcome for that SU.</p> <p>Work streams will focus on the design of a new decision making process for acute referrals to improve outcomes for service users. This will result in fewer SUs requiring long term placements due to more effective STPs being chosen.</p> </div> <div style="border: 1px solid #004a87; padding: 5px;"> <p><b>Alternative Models of Care</b></p> <p>The design teams will be looking at the design of a future service model to support both existing and future SUs live in the way they want through a range of new housing options</p> <p>Work streams will focus on defining who will benefit from the new housing and support models, designing the process to support SUs moving into the new models of care and ensuring the new services lead to better outcomes for SUs.</p> </div> <div style="border: 1px solid #004a87; padding: 5px;"> <p><b>Shared Lives Process Improvement</b></p> <p>The design teams will be looking at developing the Shared Lives service so that as many SUs as possible benefit from the service leading to an improvement in independence and outcomes for SUs.</p> <p>Work streams will focus on improving consistency in referrals across teams, capacity and availability of suitable host families and team processes to maximise the number of SUs able to benefit from service</p> </div> <div style="border: 1px solid #004a87; padding: 5px;"> <p><b>Enablement Improvement</b></p> <p>The design team will be looking at developing the enablement delivery model in line with the KCC vision.</p> <p>Work streams will focus on improving rejection rates, standardising SU outcomes across the county and working on team efficiency to maximise the number of suitable SUs able to benefit from enablement.</p> </div> <div style="border: 1px solid #004a87; padding: 5px;"> <p><b>Supporting Independence Service</b></p> <p>The design team will be looking at how we develop strategic relationships with our support and housing providers to facilitate the change in the alternative models of care project.</p> <p>Work streams will focus on how we establish a shared commitment to common values, and priorities across providers, what changes are required to current contracts, and the plan to re-commission the market for development and change.</p> </div> <div style="border: 1px solid #004a87; padding: 5px;"> <p><b>Pathways to Independence</b></p> <p>The design team will be building on the existing work carried out to date to develop the Pathways programme into an integral service which all eligible SUs have access to and benefit from leading to increased independence.</p> <p>Work streams will focus on improving the number of SUs who benefit from the service, standardising criteria for eligibility and improving SU outcomes across the county. It will also design the ideal model for delivering the service.</p> </div> </div> </div> <div style="writing-mode: vertical-rl; font-weight: bold; font-size: 2em; background-color: #004a87; color: white; padding: 5px;">LD</div> </div> <div style="margin-top: 20px;"> <ul style="list-style-type: none"> <li>KCC are working with WYE on 'Our Place Project'</li> <li>Community equipment tender ongoing</li> <li>Advocacy tender ongoing</li> <li>Out for tender on current meals contract</li> <li>Working with CCG and District council on local accommodation projects</li> <li>Care Act training for all staff</li> </ul> </div>
<p>Success stories since last AHWB</p>	<p>Winter surge funding has reduced attendances and admissions through A&amp;E</p> <p>Integrated discharge team in hospitals</p> <p>Care navigators funded as part of integrated discharge teams</p> <p>Support at Home Service set up to support people at risk of a hospital admission and support people who need low level support in the community on discharge set up for Ashford though KCC and Age UK</p> <p>Successfully bided to become a pilot site for Age UK 'integrated care pilot' joint partners with CCG, KCHFT, EKHUFT and Age UK, to start in Rural Ashford.</p>
<p>What we are focusing on for the next quarter <u>specific to the key projects</u></p>	<p>Continued development of community network over winter period to test model assumptions</p> <p>Working with CCG on implementing revised specification for Westview to support creating of capacity for GP beds and non-weight bearing patients</p> <p>Developing integrated care pilot in Rural Ashford</p>

	<p>Working with WYE on developing 'Our Place' project</p> <p>Scoping and developing 'Community Agent' in Wye</p> <p>Developing winter and escalation plans</p>
Anything else relevant to AHWB priorities NOT mentioned above	<p>Integrated Commissioning group has changed its name to <u>'Joint Commissioning Delivery group'</u></p> <p>Chaired by Lorraine Goodsell, Transformation Programme Director NHS Ashford and Canterbury &amp; Coastal CCGs</p> <p>Remit is Community Networks and BCF projects.</p>
Strategic challenges & risks including horizon scanning?	<p>Ensuring that implementation of community networks is balanced with current demands of capacity</p> <p>Ensuring transformation projects are on target</p>
Any thing else the Board needs to know	
Signed & dated	<p>Paula Parker 25/03/15</p>